



financial backup for life.

February Newsletter

Member Survey....Info & Responses

We asked, you answered

Thank you to everyone who took the time to respond to our 2021 Member Survey. We had another record breaking response year!

All feedback is taken in, analyzed and action plans are created.

While the majority of the feedback was positive, there are some areas that we can work on and address.

Our Member Survey FAQs help address common questions and concerns.

**Read the Full
FAQ Here**



2021 Member Survey FAQs

These are just some of the more common questions/comments we received through the 2021 Member Survey. We will be looking at all the responses and initiating action plans, as necessary. As always if you have any specific questions or concerns, please don't hesitate to contact us. contactus@oppacu.com

New Features Coming Soon

New Website

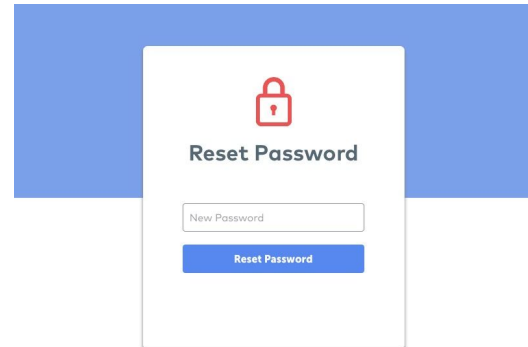


We are refreshing our website. Stay tuned for a fresh clean look and easier to navigate experience.



Increased Security with 2-Step Verification

Keeping members' banking information safe & secure is our top priority. High-risk logins will be subject to the member correctly providing a one-time-only security code sent to you through email or text message.



Online Password Reset

No more waiting or having to call into the branch. Members will be able to reset their online banking password through a self-serve process. Safe, secure and efficient.

Moving or Buying a house?



Earn a cashback reward for buying or selling a home!

\$25 for each \$10,000 increment of completed transaction value on the sale and/or purchase price.



3 NEW Mortgage Packages to save you up to 0.25% off the posted 3 or 5 year fixed rate!

Choose the package that works best for you.

[Click HERE to find out more](#)

[Click HERE to see our Mortgage Packages](#)

CURRENT OFFERS



Mortgages

**1-5 year Fixed Term
as low as 2.89%**

**Insured Mortgages
as low as 2.79%**

**5 Year Variable Rate
as low as 1.99%**



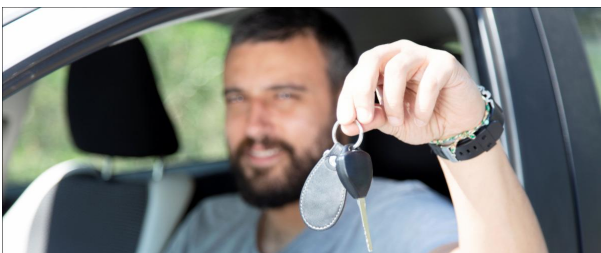
Investments

**Ring in 2022 Special
22 months @ 2.2%**

**1% Cash Back up to
\$500 on New Money
Registered Products**

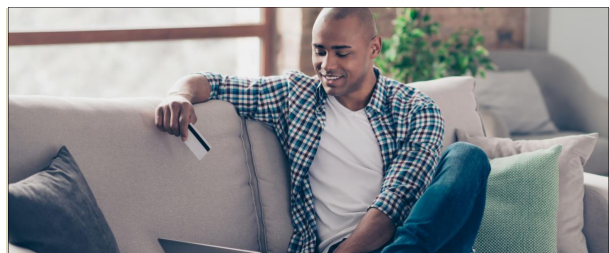
***TFSA/RRSP 1st
Payment Match up to
\$50***

*New Money Only - Conditions Apply



Loans

**5.00% Car Loan -
model yrs 2020-2022**



Credit Cards

**Up to 15,000
Welcome Reward
Points! 3.9% Balance**

**Transfer Rate + 1st
year annual fee Free!**

*Conditions apply - subject to change

CEO Market UPDATE

February Update

- Inflation
- Interest Rates
- Living with Covid

[Read More](#)

CEO Market UPDATE



Meet Bill, our CEO. Each quarter, Bill will give his synopsis of the market and how it impacts both the Credit Union and members.

OPPACU Proudly Supports



Pathway of
Memories
**Donate a
Stone**



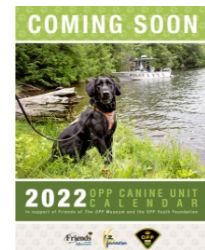
OPP Youth
Foundation
Website



Cruiser Bear
Sponsor
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Friends of the
OPP Museum
Website



2022 Canine
Calendar

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